

Jenitha John, CIA, QIAL

2020-21 Chairman's Theme

Reimagining Resilience

Resilience. It's a word that seems particularly germane as the world navigates through the most challenging times in more than a century. Applied broadly, resilience is the capacity to bounce back or recover quickly from difficulties. For internal auditors and their organizations, resilience will demand far-reaching transformation. Jenitha John, CIA, QIAL, The IIA's 2020-21 Chairman of the Global Board, is well-acquainted with the role resilience plays in overcoming challenges. With more than 26 years of experience in internal auditing, including as a Chief Audit Executive, and now as the Chief Executive Officer of South Africa's Independent Regulatory Board for Auditors (IRBA), she seeks to share lessons that are particularly relevant during a global health crisis that is sure to transform internal audit – and, indeed, the world – in ways that most could never have imagined just a few short months ago. COVID-19 has drastically altered the risk landscape, posing significant new challenges for the internal audit profession. John's presentation serves to illuminate the ways in which internal auditors can not only rise to the occasion but in so doing can help ensure the relevance and sustainability of the profession beyond these challenging times in which we live. Key areas of the presentation include:

- Understanding the ways in which the pandemic has impacted the profession
- A review of what went right and what went wrong, both within the function itself and within the organization
- A look at how internal audit must adapt to the “new” tomorrow
- A view of the importance of TACTT – technology, agility, collaboration, talent, tenacity – in creating a sustainable future
- An overview of the Three Lines Model